



NCC Pediatrics Continuity Clinic Curriculum: PI-Meeting 4 & Case-Day

Pre-Meeting Preparation:

- Review the **PDCA worksheet and timeline** you completed with your group at the last meeting. E-mail to touch base, if necessary.
- Select one of your continuity patients to present for Case-Day.

Conference Agenda:

- Review your PDCA worksheet and timeline.
- Check: Each group should be in the **Do-Check** stage. Review preliminary data from initial chart review, surveys, questionnaires etc.
- Troubleshoot: See “Barrier Busters”, excerpted from Dr. Svec’s talk
- Time permitting, discuss resident and/or staff cases.

Post-Conference Agenda:

- Continue data collection. The goal is a completed PDCA-Cycle 1 by **February 3rd**.

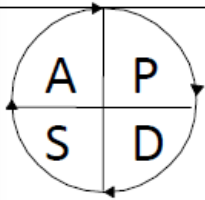
Monday: Asthma Spacer Training
Tuesday: Developmental Screening
Wednesday: MCHAT screening
Thursday: Breastfeeding Education
Friday: Blood Pressure Screening

<u>Dates</u>	<u>Event</u>
Week Aug 15	PI Project Overview
Week Sept 26	PI Team Meeting
Oct 7	PI Proposal Presentation @ Morning Report
Week Oct 31	PI Team Meeting
Week Dec 12	PI Team Meeting
Week Jan 23	PI Team Meeting
Feb 3	PDCA Cycle 1 Presentation @ Morning Report
Week Mar 5	PI Team Meeting
Week Apr 9	PI Team Meeting
Week May 21	PI Team Meeting
May 29	PDCA Cycle 2 Presentation @ Morning Report

MODEL FOR IMPROVEMENT

Cycle: _____

Date: _____



Objective for this PDSA Cycle:

PLAN:

QUESTIONS:

PREDICTIONS:

PLAN FOR CHANGE OR TEST: WHO, WHAT, WHEN, WHERE:

PLAN FOR COLLECTION OF DATA: WHO, WHAT, WHEN, WHERE:

DO: CARRY OUT THE CHANGE OR TEST; COLLECT DATA

STUDY: COMPLETE ANALYSIS OF DATA (qualitative and quantitative); SUMMARIZE WHAT WAS LEARNED.

ACT: DOCUMENT WHAT YOU LEARNED. ARE YOU CONFIDENT THAT YOU SHOULD EXPAND SIZE/SCOPE OF TEST?

Barrier Busters



➤ Barrier - Problems with Setting an Aim

- Is there sponsorship for the project?
- Does project fit with organizational mission?
- Does project conflict with our values?
- Is Aim Statement clear and precise?

21

Barrier Busters



➤ Barrier - Problems with Teams

- Is your leader available and empowered?
- Are you meeting weekly?
- Does everyone know their responsibilities?
- If you have conflicts, who can you request to facilitate your team?

22

Barrier Busters



➤ Barrier - Problems with Resources

- Suggestions:
 - Keep your team small at first
 - Use volunteers and champions
 - Collect just enough data
 - Set a dedicated meeting time
 - Huddle if needed (15 minutes is all you need!)
 - Involve senior leadership if resources are a problem

23

Barrier Busters



Barrier - Resistance :

- “No one thinks there is a problem”
 - Take the high ground...
- “We are different”
 - Share information and challenge assumptions...
- “It’s too difficult”
 - Look at others (internally & externally) that have successfully made a change
 - Break ideas for change into small components
 - Present changes as a “test” - that can be accepted, refined, or abandoned
 - Use just enough data
 - Post results of the small test from the outset as proof that it can happen
- Engage senior leadership - it is a must

24

Barrier Busters



➤ Barrier - Problems with Ownership

- Be sure to include all impacted areas
- Collaborate with staff at all levels
- Involve the people that DO the work
- Find champions in several disciplines
- Keep sponsors informed and involved

25



Continuity Clinic Case Day

Select an interesting or challenging patient to discuss with your continuity group. Solicit feedback and guidance regarding your management.

1. Who is your patient? (Give a one-liner)
2. How long have you been following him/her?
3. What are the major issues you've been addressing? Medical? Psychosocial?
4. What questions do you have about your patient? Diagnoses? Treatment?
5. What are your plans for following-up with your patient?
6. *How have you applied the previous modules (Health Maintenance, Nutrition, Development, Behavior, Adolescent Med, Injury Prevention) to your patient(s)?*