


PEDIATRICS RESIDENCY PROGRAM OPPORTUNITIES TO GIVE FEEDBACK **AND/OR REPORT CONCERNS**

We strive to have a culture where you feel free to voice your concerns and make recommendations about our program without fear of retribution or retaliation. We want and need your feedback to improve! This is your program and we feel strongly that the best ideas come from residents. In most cases this can be effectively accomplished by communicating with the chief residents, program director, or core faculty. However, we recognize that there may be situations where someone may desire a greater sense of privacy or being anonymous. We have provided multiple mechanisms in this table for trainees to report problems or concerns anonymously.

Resource	Description	Anonymous?	Contact Information
Program Leadership	Any member of the program leadership is available to receive feedback about the program and/or to hear concerns at any time.	Possible, if requested	Chief Resident: Capt Nicole Martin Martin nicole.m.martin56.mil@health.mil Program Director: LTC Rich Zanetti richard.c.zanetti.mil@health.mil, Associate Program Directors: MAJ JP Schacht, Maj Nate Kolasinski Dr. Cassie Carr-john.p.schacht.mil@health.mil, nathan.t.kolasinski.mil@health.mil, cassandra.carr2.civ@health.mil
Program Coordinators	Our Program Coordinators are here to support you and help connect you with resources.	Possible, if requested	
Program Education Committee (PEC) Representatives	PEC meets 4-6x per year with program leadership to discuss resident concerns and ideas for program and rotation improvement. Your class reps can bring anonymous issues to this meeting.	Possible, if requested	Reach out to your individual PEC class representatives.
Anonymous Program Survey	Anonymous comment line for you to provide direct, instant feedback to the NCC Pediatric Program Leadership	Yes	https://forms.gle/1WsrCuGjjH1mCh6 Or scan the QR code 
Housestaff Meeting	Monthly opportunity to discuss issues as a program and give feedback directly to chief residents and PD.	No	N/A
Reverse Education Meeting	Monthly opportunity to give feedback about faculty and fellows. These sessions are run by the PEC representatives, who collate the feedback into reports using wording to help maintain anonymity. The PEC representatives meet with the PD to discuss so the feedback can be given directly to staff.	Possible, if requested	Reach out to your individual PEC class representatives.
GME Leadership	GME Leadership at WRNMMC is available to discuss any concerns specific to GME.	Possible, if requested	Chief of GME: COL Joseph May (joseph.w.may6.mil@health.mil) Army Asst Chief: MAJ Carlie Cerne (carlie.s.cerne.mil@health.mil) AF Asst Chief: Lt Col Sarah Reynolds (sarah.m.reynolds6.mil@health.mil) Navy Asst Chief: LCDR Meghan Quinn (meghan.e.quinn5.mil@health.mil)
NCC Leadership	Our program is sponsored by and operates under the authority of the National Capital Consortium (NCC). Dr. Curtis is the executive director of the NCC and is available for any concerns or problems that cannot be resolved at local levels.	Possible, if requested	Dr. Jerri Curtis: jerri.curtis@usuhs.edu
NCC Trainee Helpline	The NCC Trainee Helpline provides trainees the ability to electronically send information anonymously to Dr. Curtis at their convenience, day or night without scheduling an appointment. This is a secure site hosted by EthicsPoint, and independent agency that is not part of the NCC or USU website / intranet.	Yes	URL: https://usuhs.navexone.com/ <u>Write</u> down the passcode and report key if you want to review / amend later.
NCC Ombudsman	A neutral third party skilled in assisting trainees with resolving issues or problems and recommending resources. This individual is not in the military chain of command or associated with any specific training program.	Yes	Schedule an appointment by calling (301) 319-0709, M-F 0700-1530 Jeremy Nelson: jeremy.nelson@usuhs.edu